

Mitsubishi Electric Turns Trainer & Educator

Mitsubishi Electric Ireland has invested in a purpose-designed training centre at its Ballymount headquarters in Dublin which rivals, and even surpasses, similar such facilities anywhere throughout Europe.

The state-of-the-art centre is designed to provide the air-conditioning industry in Ireland with a credible base where eligible personnel — from all companies and every relevant sector of the industry — can attend a vast programme of training modules. In addition to providing sound product understanding and a broad knowledge base, the programmes will also incorporate technical sales and support training sessions.

The fully-equipped centre includes lecture theatre and workshop-type facilities with the comprehensive training courses providing both academic content and hands-on experience. The latter is facilitated by the fact that operating examples of the Mitsubishi Electric indoor and outdoor air-conditioning units, and control systems, can be observed in operation.

Indeed, accessible versions (with the cabinets removed) of virtually the entire Mitsubishi Electric product range can be observed and worked on. These include City Multi Basic; City Multi Advanced; Controls Basic; Controls Intermediate; Controls Advanced; Mr Slim; PAS and RAC.

The courses are based on a modular foundation so that companies can send personnel to attend training over a pre-planned time period with the emphasis on their individual and



Andy Keegan who will oversee operation of the new Mitsubishi Electric Training Centre — including all workshop programmes and seminars — at the company's headquarters in Ballymount, Dublin 24

unique needs. This system of education can then be tailored to enable a policy of training to requirement, whether contact with the Mitsubishi Electric product is through installation, service, maintenance, facilities management or sales.

The training room is designed and built with a focus drawn from the experiences of a European service network and refined for the Irish market. This historic database of everyday problems encountered by a field engineer is combined with current problems to create a comprehensive diagnostic structure.

Training programs have been designed to meet needs specific to the Irish market and to meet and create an awareness of legislation governing refrigeration and air-conditioning trades in this country. The courses explore energy, materials and time

conservation in installation, commissioning and start-up. A more efficient installation and after sales service will reduce down-time and help eliminate emergency call-outs.

"Ultimately", says Mitsubishi Electric's Mike Sheehan, "Our objective with the new centre is to provide those who undergo the training programmes with an accredited track record in product understanding, best operating practice, after sales service and maintenance. Any company whose operatives complete the various courses will enhance its market standing, strengthen its core knowledge base, and improve its financial stability and profitability."

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